

Here's an estimated timeline to place your order smoothly with us:



Pricing Quotations:

Please note that due to current market conditions and supply chain disruptions, freight and manufacturing surcharges may be applied as a separate fee on your invoice.

To ensure CTI Living gives you our best pricing options, it will require **48 hours to 5 business days** to confirm pricing (depending on how many items are on quote). Full container and less than container pricing will be given to you. We price our products FOB port. Someone from our Sales team will be in contact with you to confirm your quote.



April

Order Placement:

Order placed: April-May 1st, 2022

Expected delivery date to greenhouse: **December 2022**



May

Order placed: May-June 1st 2022

Expected delivery date to greenhouse: **January – Feb 2023**



June

Order placed: June- July 2022

Expected delivery date to greenhouse: **February – March 2023**

*A more specific delivery date window will be given at time of order submission.

Tracking Orders: CTI's Online Portal

Every grower has been assigned a unique login to CTI's online portal. If you are new to us this will be assigned. You'll have visibility to see the following on the portal:

- Viewing and tracking your order arrival date
- Your container number and vessel shipping company
- Your packing slips
- Estimated surcharges (Ocean + Land) * Please note, only available at time of loaded on a shipping vessel)

*Automatic notifications will also be emailed to the primary contact from your greenhouse if any changes to delivery dates happen during production or transit of product.



Delivery of Product:

Trucking companies will contact growers **24 hours before delivery.**



Invoicing, Billing and Terms

- CTI Living's payment terms are Net 30 days
- Payment can be received via check, money transfer or credit card
- You will receive your invoice within **15 business days after the order is delivered** to the customer